

21 April 2021

**To whom it may concern**

The letter serves to inform you that MasterGrade IT has successfully provided Training for the BIBC since 2011. This was predominantly for MS Office Applications solutions training and end user computing.

More recently, they have assisted us with more Advanced Technologies such as Analyzing Data using Power BI, Office 365, SharePoint and Azure.

The BIBC have been very satisfied with their service provided thus far.

Regards

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